

C & T Equipment Rentals and Sales Ltd.

C & T Policies

What Constitutes a Rental Period?

A rental period on most equipment is a 24-hour day from the time the equipment is picked up. A minimum rental rate only applies during the opening hours of our store. The week rate is based on 7 full days. The 4-week period is based on 28 continuous calendar days.

Cleaning Charges

Cleaning charges apply to all equipment. Please return equipment clean and in good working order. Cleaning charges will be based on current shop labour rates.

Equipment Availability

We cannot guarantee the availability of all equipment. Please call our store to see if an item is in stock. Reservations may be made on some equipment in advance. You may reserve some items in our catalog. Reservations require a full payment of the rental fee in advance. We are held harmless if by chance that the equipment that you reserve is not available for the date that you reserved it for. Even if your equipment is reserved we have to depend on the equipment coming back on a timely manner and in good condition from the previous renter. If a customer does by chance cancel a reservation, all deposits maybe lost.

Delivery & Pick Up is available on most equipment.

For your own benefit, when you call in for us to pick up, please ask for and record the pick up slip number. Delivery & pick up charges do not include setting up or taking down of any equipment. Other labour charges may apply if equipment is not ready when driver arrives for pick up. Customer pick-ups: As a courtesy we help customers load and un-load their own vehicles. However, we are not responsible for damages caused to vehicles during this process.

Rental Deposits

If you do not have an account with us, deposits and photo ID are required on all equipment. Deposits can be made by VISA, MASTERCARD.